

**Samson Bien-Aimé**

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**SKILLS SUMMARY**

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- More than 2 years of experience as revenue assurance analyst in ComCEL. My job consists mainly of tracking and assessing on potential revenue leakage areas and build process aimed at mitigating them at best. As part of my day to day job, I am responsible of fighting both internal and external fraud.
  - About 3 years of experience as End-of-day operator at Capital Bank. My job consists mainly of backing up the daily transactions and making sure the online users can access their accounts. I also provide support to the As-400 users within the company.
  - About 6 months as programmer analyst in Axxium, a Focus Group Company: C#, Ms SQL.
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**EXPERIENCE**

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**Communications Cellulaires d'Haïti**

June 2006-present

*Senior Revenue Assurance Analyst (current full time job), Control and Risk department*

- Track and assess on potential revenue leakage areas and create policies and processes in order to mitigate them.
- Design reports and alerts that help my department have a better control on our revenue areas.
- Review new product SDSDs and make sure they comply with existing processes.
- Work with our IT and Technical department in order to make sure the best practices are in place in every major operational area.
- Substitute to the Control and Risk department head in his absence.
- Fight both internal and external fraudsters.
- Look for outsourcing in the Fraud area. I am currently the project supervisor in the implementation of a new Fraud Management System built by one of the major FMS vendor in the world.
- Develop and maintain good relationship between my department and the rest of the company.

**Capital Bank**

August 2005-present

*End-of-day operator (current part time job), Information Technologies department*

- Provide support to other users of the AS-400 platform within the company.
  - Backup the daily transaction on tapes.
  - Make sure the online users can access their accounts.
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**PROFICIENCY**

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**Languages**

Creole, French and English.

**IT Background**

C#, Java, Ms SQL

**Communication skills**

As part of my job in ComCEL, I have developed good communication skills which are required and useful for an efficient RA/Fraud department.

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**EDUCATION**

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**Electronic Engineering**

2000-2005

Faculté des Sciences de l'Université d'Etat d'Haïti, Port-au-Prince, Haïti.